

When something
unexpected
prevents you
from carrying
out your
caring duties,
we can **help**

For Emergency Respite Care

Call Carer Gateway on
1800 422 737

Mon–Fri, 8am–5pm

For additional information about
non-emergency respite services,
visit carergateway.gov.au/respite

wellways

Wellways Australia will be your first point of contact for all Australian Government funded Carer services across Queensland and the New South Wales regions of South West Sydney and Nepean Blue Mountains. We want your experience with us to be a positive one and make a real difference in your life.

Visit us online:
carergateway.gov.au
facebook.com/carergateway
[youtube.com: Carer Gateway](https://youtube.com/Carer Gateway)



EMERGENCY RESPITE

Securing care when you can't be there





We're here when you need us

For carers and those we support, an unplanned event or urgent situation can be made worse by the thought of not being able to continue providing care

It's not always possible to avoid such situations, but when they do occur, Carer Gateway will organise professional emergency respite care, for you or the person you support.

Short term emergency respite care is available if you are a carer experiencing an urgent, unplanned event that temporarily restricts your ability to continue in your caring role.

For example:

- an unplanned situation preventing you from providing care, such as an accident or health emergency
- an unplanned event that threatens the health and safety of the person you support, such as loss of housing or medical equipment
- an unplanned event that threatens your health and safety, such as extreme levels of strain or anxiety

Accessing Emergency Respite Care

Your local Carer Gateway service provider will organise emergency respite care for the person you support, or for you, when an unexpected situation occurs.

They will organise for alternative support for the person you care for. This may take the form of a short stay in adult day care or residential care, or the provision of in home care.

After the event, your local service provider can work with you to identify additional supports and services that may be of benefit for you and the person you support.